



PATHWAY COMMUNICATIONS

HOSTED MICROSOFT EXCHANGE SERVICE ORDER

95 Apple Creek Blvd, Markham, ON L3R 1C7. Tel: (416) 214-6363 or (905) 570-878. Fax: (416) 214-6238.

This Microsoft Exchange Service Order is a binding agreement ("Agreement") between 1429481 Ontario Inc. o/a Pathway Communications, 95 Apple Creek Blvd., Markham, Ontario Canada L3R 1C7 ("Pathway", "We" or "Us") and you, the company or other legal entity you represent (collectively, "You"), who enrolls for the Pathway Hosted Microsoft Exchange Service (the "Service"). This Agreement incorporates, by reference, (1) the Pathway Privacy Statement ("Privacy Statement"), (2) the Pathway Service Level Agreement ("the "SLA") and (3) the Pathway Acceptable Use Policy (the "AUP") as these policies, and the terms therein, may be modified by Pathway, or its affiliates, from time to time. This Agreement is the complete and exclusive agreement between You and Pathway regarding its subject matter and supersedes and replaces any prior agreement, understanding or communication, written or oral.

ACCOUNT INFORMATION

Name or Company Name:								
Address:								
	# Stree	t	City	Postal Code				
Phone:		Fax:	Email:					
Technical contact name:			Phone:					
Billing conta	ct name:		Phone:					

SELECT YOUR PLAN

ltem	Quantity	Setup fee	Monthly fee	Total setup	Total monthly
Professional					
Microsoft Exchange Mailboxes		\$15.00			
Executive					
Microsoft Exchange Mailboxes		\$15.00			
Enterprise					
Microsoft Exchange Mailboxes		\$15.00			
Optional services					
Blackberry "BES" Server Access			\$9.95		
		Т	otal setup		
		Tot	al monthly		
			Add HST 13%		
			TOTAL		
				One Time	Monthly





SERVICE FEATURES

FEATURE	Professional	Executive	Enterprise	FEATURE	Professional	Executive	Enterprise
Mailbox space included free	25 GB	50 GB	100 GB	Data loss prevention	\checkmark	\checkmark	\checkmark
Public folder per user (aggregated across company)	1 GB	3 GB	4 GB	Daily data backup	\checkmark	~	\checkmark
Email aliases	2	5	8	Backup retention	30 days	60 days	90 days
Email under own domain name	~	√	~	Management console	\checkmark	√	~
				Real time on-demand reports	\checkmark	~	\checkmark
Contact, calendar, task and note sharing	\checkmark	\checkmark	\checkmark	Uptime SLA: 99.999% with high availability	\checkmark	\checkmark	\checkmark
Attachment size	50 MB	50 MB	50 MB	24/7 customer support: phone, email, chat	\checkmark	~	\checkmark
Active Directory integration (AD Sync)	\checkmark	~	\checkmark	Microsoft Outlook 2010 client	\checkmark	~	\checkmark
ActiveSync: all handheld and mobile devices	\checkmark	~	\checkmark	Outlook Web App (OWA)	\checkmark	~	\checkmark
Virus and spam filtering (user customisable)	\checkmark	~	\checkmark	Upgrade to new Exchange versions*	\checkmark	~	\checkmark

*Upgrades to newer versions of Microsoft Exchange will be at Pathway's sole discretion. Deployment of newer versions of Microsoft Exchange will be in keeping with industry standards for the deployment of platforms with sufficient security updates and service packs.

SELECT PAYMENT METHOD (choose one)

Visa

MasterCard

PAP (Pre-Authorized Payment) Fill out PAP form and attach a void cheque

Cheques*

The setup fees and first month's charges are required to activate the service. Your service will be activated after we receive payment. *<u>Note:</u> Cheque payment facility available to current Pathway Communication clients (any service) only. If paying by cheque, please include HST, and make cheques payable to "Pathway Communications". Please print company name clearly on cheque.

IF PAYING BY CREDIT CARD Card number	Expiration date			
Card security code (three digit code on back of card)		Month	Yu	ear

Your Service fees will be billed directly to your credit card. By marking the checkbox below, you authorize Pathway Communications to charge all fees for and/or over-usage and/or other fees to your credit card. Should you wish to cease payment by credit card, you agree to inform Pathway Communications *in writing, beforehand,* of your intention to do so.

l agree

Name

Date





PURCHASE THE SERVICES

By marking the checkbox below you provide your authorization to this Agreement to purchase and use the Pathway Service and/or additional, feebased services used in conjunction with the Pathway Service, and you agree to be bound by all the terms and conditions of this Agreement and any modifications subsequently made pursuant to these terms. The terms and conditions are available at www.pathcom.com/services/legal. If you are entering into this Agreement on behalf of a company or other legal entity, you represent that you have the legal authority to bind such legal entity to this Agreement, in which case "you" shall mean such entity. If you do not have such authority, or if you do not agree with the terms and conditions of this Agreement, you must not sign this Agreement; if you are signing up on the Pathway web site, you must select the "Decline" button. You may not, thereafter, use the Pathway Services. In addition to representations, warranties and agreements you make, you confirm the information you have provided to Pathway is true to the best of your knowledge and that you are 18 years of age or older.

We may change this Agreement from time to time by publishing the new policy on our web site and/or by written notice to you describing such changes. Any changes made during the term of your Agreement will become effective and applicable to you the earlier of thirty (30) days following such changes being published on Pathway's web site or our written notice to you describing such changes.

NAME:	ORGANIZATION NAME:	
POSITION TITLE:	DATE:	

I have read, understood and accept the terms of this Agreement and the documents incorporated into it by reference. I confirm that I have that I have the authority to bind the company.